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## THE CHILD CARE QUALITY INDICATORS



### **DAY CARE CENTRE** **Devi Ahilya Vishwavidyalaya** **Indore, M.P.**

**In-Charge**  
**Dr. Rashmi Dahima**  
**School of Pharmacy**  
**D.A.V.V., Indore**

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# DAY CARE CENTRE

Devi Ahilya Vishwavidyalaya, Indore

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**Name of the Centre:** Day Care Centre (ShishuVihar)

**In-Charge:** Dr. Rashmi Dahima

**Year of establishment:** 2008

**Vision and Mission Statement:**“A home away from home”

**Objective:** To provide best possible homely care to the children of working parents/scholars/ students in pursuing their job and /or academic career.

**Location:** Takshashila Campus, Devi Ahilya University, Khandwa Road, Indore, M.P.

**Staff:**



**In-Charge**

**Dr. Rashmi Dahima (M.Pharm., Ph.D)**



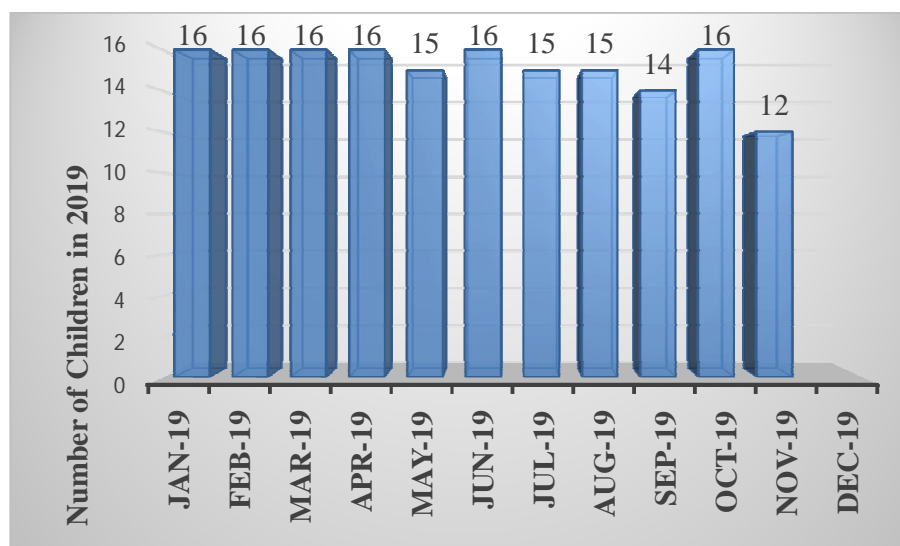
**Mrs. Vimla Punyasi**      **Mrs. Vimla Sirsath**      **Mrs. Asha**  
**Teacher In-Charge**      **Attendant**      **Attendant**

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## ChildrenAvailing Facility

**Duration:** January - December 2019

S. No.	Time period	Total number of children
01	January 2019	16
02	February 2019	16
03	March 2019	16
04	April 2019	16
05	May 2019	15
06	June 20149	16
07	July 20149	15
08	August 20149	15
09	September 2019	14
10	October 2019	16
11	November 2019	12
12	December 2019	----



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## **Child Information Records**

We keep current records of child and family information for each child enrolled in the centre, which includes:

- Each child's name, home address and birth date.
- Name, address and telephone number of each child's parent or guardian.
- Records of any medical, physical, developmental or emotional conditions relevant to the care of the child.
- Records are updated as needed. It is in practice that they be updated at least once in a year. When a designated person picks up a child, centers are advised to verify each occurrence with the parent to ensure the individual is authorized to pick up the child on that day.

## **Care-providers Ratio**

Children need adult attention to thrive. It implies that fewer children per adult means each child is more likely to have the opportunity to gain one on one attention. The child to care- provider ratio influences the quality care that children receive. Lower child to care-taker ratio is especially important for infants and children below age of three-years.

- For children below three - years:3:1
- For children above three - years:5:1

## **Write up on Relationship**

The relationship between care provider staff and child may be the most important characteristic of high quality care. Caregivers must spend time

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with the children in their care. They should talk to the children in ways that are informative, responsive and accepting. Such caretakers bend down to address children face to face, seem genuinely concerned and interested, and listen carefully to what children have to say. The working staff at the centre is highly dedicated and provides maximum possible attention to the children.



### **Record of Working Hours**

Centre opens before the official working time and closes after the routine working hours, so that parents have an opportunity to access the centre facility without difficulty in their daily academic/working schedule. It opens at 9.30 a.m. and closes at 6 p.m.

Centre opens on all official working days except holidays.

### **Feedback Records**

We take feedback in every six-month from the parents, whose children are staying in the centre. Their feedback is analyzed on the basis of a four-point scale set for ten criterion (see format attached herewith). It is revealed from their feedback reports that they are extremely happy and

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satisfied with the facilities and support provided to them by the centre. Parents consider this place as a gift to them and as a dream home vis-a-vis an ideal place for their kids. Every day they go to their work places with a sense of safety and peace in mind believing that their child is in safe hands and happy environment.

**Visit of Noble Laureate Mr. Kailash Satyarthi**



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## Yearly Progression Plan

- Procedural follow-up of all the decisions made in the meetings of advisory committee and utilization of unspent UGC 12<sup>th</sup> plan grant.
- Planning and implementation of various activities to inculcate good habits vis-à-vis an all round development of the child.
- Celebration of extra-curricular/cultural events on different occasions.
- Maintenance of regular health and hygiene check-up record of every child.
- Interactive atmosphere with the parents to discuss various issues related to the child welfare.
- To organize advisory committee meeting, whenever required.

## Implementation of Budget under UGC 12<sup>th</sup> Plan (2019)

The requirements of Day Care Centre for the purchase of following items (approximate cost Rs. 2,39,454/-) under UGC 12<sup>th</sup> Plan fund were considered and most of the following items have been purchased and some are under process.

Item	Quantity	Price
Chair waiting room	02	25000.00
Almira	02	47200.00
Weighing machine	01	1700.00
Book shelf	01	20175.00
Office table	01	25500.00
UV Water Purifier	01	15000.00
Music system	01	27500.00
Electric Insect Killer	01	4500.00
Fire extinguisher	01	25000.00
Grass Cutter	01	31500.00
Toys	Various	7108.00
Sports Material	Various	2880.00
Utensils	Various	6391.00

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## **Evidence of Success**

As it is revealed from the feedback remarks of parents, the contribution made by the DAVV - Day Care Centre is very well appreciated. Almost all the parents have a very good opinion about the centre. They are quite satisfied with the facilities, work culture and staff - support provided by the centre. Parents could not think of doing their jobs without the support they are seeking and receiving from the day care centre. The day care centre ensures very comfortable and safe environment for its stakeholders. Parents consider the day care centre as a dream home, an ideal place vis-à-vis second home for their children.